

# The Community Information Center

*"Staying in Touch"*

The **COMMUNITY INFORMATION CENTER** telephonic voice information system enables local governments of any size to provide important information to the residents of their communities 24 hours every day. This efficient and cost effective method of communication provides consistent answers to questions frequently asked by residents. It provides both "dial-in" and "dial-out" applications.



## Applications Included In the Community Information Center

### **AUDIO BULLETIN BOARD**

- Saves staff time answering frequently asked questions.
- Provides consistent and accurate information to the public in multiple languages.
- Available 24 hours every day.
- Contains storage space for thousands of messages.
- Messages can be recorded and changed whenever desired.
- Departments that can provide messages:
  - Police Department    -Building Inspection Dept.
  - Fire Department      -Parks & Recreation Dept.
  - Senior Services       -Public Works Department
  - Visitor's Bureau      -Board of Health
  - Municipal Clerk       -Mayor, City Council
- Messages from the Chamber of Commerce and other important community organizations can also be included.
- Announce meetings (e.g., council, redevelopment,) and upcoming events (e.g., street fairs, festivals).

### **AUDIO HEALTH LIBRARY**

- Produced by top health agencies in the country.
- Available in English and Spanish.
- Available 24/7 on an anonymous and confidential basis.
- Over 200 messages on substance abuse, peer pressure, gangs, personal growth, parenting, mental and physical health, and more.

### **BROADCAST MESSAGING**

- Ability to automatically deliver a message to staff and other key personnel whenever necessary using the telephone numbers from your own database.
- Thousands of calls can be automatically made when the need arises.
- Outgoing messages can be recorded from any phone and sent out whenever desired.

### **GRAFFITI HOTLINE**

- Callers can anonymously report graffiti, tagging and other suspicious behavior.

The **Community Information Center** is very affordable, simple to install, and easy to learn and operate. We provide excellent training, technical support and maintenance coverage.

IDAP Information Systems

1635 S. Rancho Santa Fe Road, Suite 104, San Marcos, CA 92078  
800-842-4327 ext. 213 760-752-7210 Fax [www.idapinc.com](http://www.idapinc.com)